

Accessibility Statement

Operator

Trade name: Andrea Kurhajcova
Registered with the District Office of Rimavska Sobota under reg. no. 650-19695
Place of business: Druzstevna 1252/11, 982 01 Tornala, Slovak Republic
Company ID (IČO): 51696576
Tax ID (DIČ): 1086689076
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(hereinafter the “Operator”),

hereby provides the public with information on the accessibility requirements for the service provided to persons with disabilities, as established by Act No. 351/2022 on the Accessibility of Products and Services for Persons with Disabilities (hereinafter the “Act”) and Government Regulation of the Slovak Republic No. 283/2023 Coll., laying down accessibility requirements for services, functional criteria, and criteria for assessing disproportionate burden (hereinafter the “Regulation”), and on the compliance of the company’s website with these requirements.

This Accessibility Statement applies to the Operator’s website located at the domain www.papayaguide.com.

Through the above-mentioned website, the Operator may act as a service provider within the meaning of the Act. Information on the operation of the website is set out in the company’s Terms and Conditions.

For the correct functioning of the above-mentioned website, we recommend using the current version of a standard web browser. The service is optimised for both mobile and desktop devices.

Compliance status

The website is partially compliant with the Regulation.

Accessible content

To improve digital accessibility, we have implemented the following measures:

1. Ensuring sufficient colour contrast between text and background.
2. Providing alternative text for images.
3. Implementing captions for multimedia content.
4. Supporting keyboard navigation of the website.
5. Compatibility with screen readers.
6. Correct heading hierarchy.
7. Interactive elements have sufficient dimensions.
8. Buttons and links have a clear purpose.
9. Correct language settings for the page and multilingual content.

Non-accessible content

Despite our efforts, some content on the website may not be accessible:

1. Some older documents may not be fully optimised for screen readers and may lack alternative text.
2. Certain graphic elements may not meet all contrast requirements.
3. Interactive elements may not be fully adapted for keyboard navigation.

Preparation of this Accessibility Statement and audio format

This Statement was prepared on 11 May 2026.

Compliance was assessed against the criteria set out in the Regulation.

Upon request, we will provide the information contained in this Statement in audio format as well.

Feedback and contact details

You may send your comments or information about problems encountered when displaying pages, as well as any questions, suggestions, or remarks concerning the content of the website, or reasonable suspicions that the website does not meet the requirements of the Regulation, to:
info@papayaguide.com.

Contact for the person responsible for the accessibility of the website and for processing requests submitted through the feedback mechanism: info@papayaguide.com.

Supervisory authority:

The supervisory authority responsible for monitoring compliance with the obligations laid down by the Regulation in respect of services is:

Slovak Trade Inspection (SOI)
SOI Inspectorate for the Banská Bystrica Region
Dolná 46, 974 00 Banská Bystrica 1, Slovak Republic
Supervision Department
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